

# **A13-SOM-256 and A13-SOM-512**

**System-on-Module boards capable of Linux boot**

## **USER'S MANUAL**

Revision B, March 2015  
Designed by OLIMEX Ltd, 2014



All boards produced by Olimex LTD are ROHS compliant

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The software is released under GPL.

It is possible that the pictures in this manual differ from the latest revision of the board.

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## CHAPTER 1: OVERVIEW

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### 1. Introduction to the chapter

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Thank you for choosing this single board computer from Olimex! This document provides a user's guide for the A13-SOM boards. It covers both the -256 and the -512 version board. In the text below 'A13-SOM' is used to address both "A13-SOM-256" and "A13-SOM-512"; if a specific feature is available to only one of the boards then this is specifically mentioned and the board is addressed with the RAM-indicating suffix.

As an overview, this chapter gives the scope of this document and lists the board's features. The document's organization is then detailed.

The A13-SOM development board enables code development of applications running on the A13 microcontroller, manufactured by Allwinner Technology from China.

The A13-SOM board is typically used together with A13-SOM-WIFI or A13-SOM-WIFI-4GB which provides the following expansions over the original design:

- 1) an USB-OTG connector for easier powering or adding USB modules to the board (via a splitter or adapter)
- 2) a built-in WIFI module (Realtek 8188CUS)
- 3) an LCD display connector with 0.1" step
- 4) 4GB NAND memory (only in A13-SOM-WIFI-4GB)

All of the features listed above are also supported in the software releases suitable for the board.

The hardware design of A13-SOM development board is considered intellectual property to Olimex. The hardware design files are considered copyright material and would not be distributed.

The expansion boards available for A13-SOM are an open-source, open-hardware projects and all documentation is available to the customer.

The software support for both boards is open-source and released under GPL license.

### 1.1 Introduction to SOM (System-On-a-Module)

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OLIMEX System-on-Module (SOM) boards are powerful Linux-capable boards. They follow a low-cost modular design which allows rapid product development. Each of these boards has two parts – a main part which nests the processor, the memory and the power control unit and the peripheral part which contains the USB ports, the video output and most of the connectors. SOM designs are targeted at customers who want to apply custom modifications and own solutions based on a specific processor without having to deal with multi layer PCBs with controlled impedance and BGA assembly. This makes it possible to create simple boards (that might be manufactured by your local board manufacturer) containing only the peripherals you need with the dimensions and shape suitable for your specific solution.

Both the main part and the peripheral part of the SOM system have support in the official Android and Debian images distributed by Olimex and maintained by Olimex and the Linux community. These images are typically available at the wiki articles of the boards.

The peripheral part of the SOM design is considered Open Source HardWare (OSHW) and the customer has access to the board source files that we used to manufacture it. The part of the design that has the main microcontroller is considered proprietary design and design files would not be shared. If you are looking for open source design of the processors used please check the OLinuXino boards. OLinuXino board designs are fully open source but harder to implement in own solutions and require more of a hardware experience to do so. Nevertheless, OLinuXino boards are pretty good choice for evaluating the capabilities of the embedded processors.

## **1.2 Target market of the board**

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Using the A13-SOM as a stand-alone development board would be more suitable for users with some hardware experience or people already familiar with other single-board Linux boards and designs. As mentioned in the previous chapter the board is meant to be implemented in a hardware design.

Please refer to the list of possible scenarios where a stand-alone A13-SOM (without other peripheral extension boards attached) board might not be suitable for you:

1. If you are a beginner with single-board Linux computers
2. If you are an OSHW purist
3. If you are looking for more straight-forward software development and you are not going to implement the A13-SOM in own hardware products

In the cases above, it might be a better idea to take a look at the OLinuXino boards (like A13-OLinuXino).

It is highly recommended to use A13-SOM with A13-SOM-WIFI initially, unless you have previous experience with SOM or OLinuXino boards manufactured by OLIMEX.

A13-SOM might be is used altogether with A13-SOM-WIFI. In that case, the board's target market widens drastically – the reason for this alteration is the additional hardware that A13-SOM-WIFI – provides easier powering and Internet access, among others. Generally, the processors features are much easier to access.

## 1.3 Features of A13-SOM boards

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The A13-SOM board has the following set of features:

- Allwinner A13 Cortex-A8 processor typically running at 1Ghz
- **256MB or 512MB DDR3 memory, depending on the board version – please note that the 256MB version is not suitable for a smooth Android experience**
- Power management DCDC
- MicroSD card
- UART console connector
- 4 connectors 0.05" step
- Status LEDs
- RESET, UBOOT/HOME buttons
- Dimensions: (2400×2100)mil ~ (61×53)mm

## 1.4 Board variants

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There are two major board variants named: A13-SOM-256 and A13-SOM-512. The 256 version has 256MB of DDR3 RAM memory compared to the 512 version that has double the amount.

It is important to notice that the 256MB of DDR3 RAM are insufficient to run Android OS properly. If you are interested in Android development for Allwinner A13 I recommend you to get the 512MB version of A13-SOM.

A similar board is A13-OLinuXino – it is meant for fully evaluating the capabilities of A13 processor. if you are going to implement A13-SOM into custom design it would be a good idea to first check on the A13-OLinuXino – it would be easier to evaluate the capabilities of the A13 processor, due to the

The other Olimex board with close characteristics is A20-SOM board. It is a bit bigger and a bit more expensive. However, has a generation newer dual-core processor that is better for heavy computations (for instance, high resolution video decoding and encoding). The A20-SOM board also has a bigger extension shield with almost all of the peripherals supported by the A20 processor. This extension is named 'A20-SOM-EVB'.

## 1.5 Board version used in the manual

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A13-SOM-256 revision D board and A13-SOM-512 revision D boards were used while writing this document. It is possible that part of the information is outdated.

## 1.6 Document organization

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Each section in this document covers a separate topic, organized as follows:

- Chapter 1 is an overview of the board usage and features
- Chapter 2 provides a guide for quickly setting up the board and software notes
- Chapter 3 contains the general board diagram and layout
- Chapter 4 describes the component that is the heart of the board: the A13 – Allwinner processor
- Chapter 5 is an explanation of the control circuitry associated with the microcontroller
- Chapter 6 covers the connector pinout, peripherals and jumper description
- Chapter 7 provides the schematics and the dimensions of the board
- Chapter 8 contains the revision history, useful links and support information



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## CHAPTER 2: SETTING UP THE A13-SOM BOARD

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### 2. Introduction to the chapter

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This section helps you set up the SOM development board for the first time. Please consider first the electrostatic warning to avoid damaging the board, then discover the hardware and software required to operate the board.

The procedure to power up the board is given, and a description of the default board behavior is detailed.

#### 2.1 Electrostatic and electrical polarity warning

---

A13-SOM boards are shipped in a protective anti-static package. The board must not be exposed to high electrostatic potentials. A grounding strap or similar protective device should be worn when handling the board. Avoid touching the component pins or any other metallic element.

If you connect other electrical devices to the SOM board make sure that they have equal electrical polarity. This is also true for a serial cable connected between a PC and the board's DEBUG port. In rare cases different polarity might cause hardware damage to the board.

#### 2.2 Requirements

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In order to set up the A13-SOM board optimally one or more additional items may be needed. They might be generally placed in two categories:

**Required** – items that are needed in order to achieve minimum functionality;

**Recommended** – items that is good to have in order to be able to interact with the most important of the features of the board;

Note that if A13-SOM-WIFI or A13-SOM-WIFI-4GB is mounted on A13-SOM – the requirements would be different! The requirements below are for a stand-alone use of A13-SOM. Refer to A13-SOM-WIFI's user's manual for adjusted requirements.

**Required items:**

- 5V-external power supply with proper connectors – A13-SOM has no power jack, only powering pins (5VEXT, GND)
- Output device – USB-SERIAL-CABLE-F + personal computer (for Linux and/or Android debugging) – A13-SOM lacks other options for debugging – you would need a serial cable with level-shifter to interface the board
- SD card with compatible image – if you have the board version with NO additional NAND memory you will need it to use one of the images available. If you decide to use Debian you would also need a card. Official Android and Debian images are available at the wiki article for the board.

**Recommended items:**

- **A13-SOM-WIFI** – expansion board that can be directly mounted over A13-SOM – it adds USB-mini port, a WIFI module with built-in antenna, LCD display connector with 0.1" step and routes a number of frequently used signals to the easier to access 0.1" row of pinholes. The sources schematics of A13-SOM-WIFI are available for download and the board is considered open hardware.

Some of the above-suggested items can be purchased by Olimex, for instance:

**USB-SERIAL-CABLE-F** – female USB serial console cable – provides the easiest way of debugging

**A13-SOM-256-DEBIAN-SD** – a tested, class 10 micro SD card with the latest (by the time of leaving the Olimex facilities) official Debian release, suitable for the 256MB version of the board

**A13-SOM-512-DEBIAN-SD** – same as above suitable for the 512MB version of the board

**A13-SOM-512-ANDROID-SD** – a tested, class 10 micro SD card with the latest (by the time of leaving Olimex facilities) official Android Linux release

Probably you noticed that we don't sell A13-SOM-256-ANDROID-SD – that is because we consider that A13-SOM-256 is not capable of running Android smoothly.

## 2.3 Powering the board

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The powering requirements of the A13-SOM are different depending on whether you use it in stand-alone mode or mounted atop A13-SOM-WIFI. The sub-chapters below deal with both scenarios.

### 2.3.1 Stand-alone powering

---

If you use the board in stand-alone mode (e.g. it is neither attached to A13-SOM-WIFI nor to any other board of peripherals) there are fewer options for powering it. There is no standard jack for the powering circuit – you might need to make own adapter. Consider that you might need additional cables or connectors. You would need to provide 3.3V DC to one of the two following locations:

1. UART1 pin named “3.3V”; you can use any GND pin available at the board

or

2. Connector GPIO-1's pin 1 (3.3V) and pin 2 (GND)

The minimum consumption is 0.33W (equivalent of 0.1A of current at 3.3V of voltage).

Do not provide AC voltage to the A13-SOM board! Do not provide more than 3.3V of voltage directly to the A13-SOM board! Providing 5V or more would instantly cause permanent hardware damage!

Consider that the board lacks hardware “wake-up” button. This means that if your OS enters sleep mode you will probably be unable to wake the board using only the LCD. The sleep and stand-by modes had been disabled in the default images. The Android release has an application that disables stand-by.

Sometimes when starting Android it is possible the board to enter battery save mode even before booting fully. Especially, if you have turned off the board without quick boot mode enabled. In this case you should press the PWR button for at least 5 seconds which would allow the board to start.

### 2.3.2 Mounted powering

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Typically, A13-SOM gets evaluated when mounted connected with A13-SOM-WIFI. In this case the former is powered via the latter. The power line, altogether with a number of other important processor lines, is transferred via the 10-pin and 40-pin headers. A13-SOM receives power from A13-SOM-WIFI, but what are the requirements to power A13-SOM-WIFI?

There are two main scenarios for the powering A13-SOM-WIFI (and respectively A13-SOM):

1) a miniUSB cable connected to either a personal computer or a 5V power source; A13-SOM-WIFI has miniUSB connector – note that USB ports of personal computers usually provide up to 0.5A of current – this might be insufficient in certain cases. For example, if you have a lot of peripherals or a display powered by the board.

2) +5V directly provided to GPIO row of pinholes (the pinholes are called +5V and GND – near the PWR\_LED and the USB\_OTG); these pins can be used to connect a power jack

Some typical consumptions are listed below:

- A13-SOM-512 + A13-SOM-WIFI-4GB running Debian – consumption: 0.45A @ 5V
- A13-SOM-512 + A13-SOM-WIFI-4GB + A13-LCD7-TS running Debian – consumption: 0.75A @ 5V
- A13-SOM-512 + A13-SOM-WIFI-4GB + A13-LCD7-TS running Android – consumption: 0.40A @ 5V

Do not provide AC voltage to the A13-SOM-WIFI board! Do not provide more than 5V of voltage to the A13-SOM-WIFI board!

The default username/password combination for the default Linux image on the SD card (if purchased) is: root/olimex.

Note that it is normal that when the board is powered some integrated circuits might appear hotter than others. This is perfectly normal for some electronic components (for instance – the voltage regulators and the main processor).

## 2.4 Button functions

---

The two buttons usually are supported under both Android and Debian:

**RESET** – used to perform software turn off, software turn on; used to turn on board when powered by battery – has to be held down for at least 5 seconds to perform each action

**UBOOT/HOME** – used to boot up the board, can be used for navigation in Android

Note that: the board lacks recovery button! This is not a problem if you are using Debian Linux. However, it would make it impossible to wake the board in Android. You would need to disable

## automatic sleep

It is recommended to always make a software “turn off” of the board. After that you can safely remove the power supply. If you disconnect the power supply (either the USB or the power supply) before turning off the board you may corrupt your SD card.

If your board has NAND memory you can corrupt the image located on the NAND memory.

## 2.5 Interacting with the board

---

The typical and recommended way of interacting with a stand-alone A13-SOM board is via a serial cable connected to a personal computer. You would probably need a cable suitable for such a connection due to the fact that most personal computers lack a serial port nowadays.

We distribute such a cable. Even if you already have such a cable or you decide to purchase it elsewhere it is advisable to check this product page for a reference: [Product page](#)

You need to connect the serial cable lines as follows: RX line to UART1-TX pin; TX line to UART1-RX pin; GND to GND. The last pin of UART1 connector is named 3.3V and it can be used to power the board, if you have other ways of power the board leave 3.3V pin unconnected! Be careful to avoid the connection to the serial cable else there would be a short-circuit. Make sure that the serial cable is connected to your personal computer and recognized properly after driver installation.

Then open a terminal program on the serial (COM) port which the cable is associated with.

After everything else is set, you would need to power the board as explained in “2.3 Powering the board”.

If the A13-SOM is attached to A13-SOM-WIFI in addition to the serial communication you might also use one or more of the two additional mediums to interact with the board:

1. a compatible display via the LCD\_CON connector
2. a remote computer using the WIFI-capabilities (probably via SSH connection)

Using the LCD\_CON or the WIFI might require additional configurations. Furthermore, it is possible to corrupt the output settings over those interfaces and, thus, lose the output. In such cases, you can always use the serial cable USB-SERIAL-CABLE-F as a reliable way to establish connection to the board.

## 2.6 Changing the default image resolution

---

Depending on the display or the screen you want to use with the A13-SOM, you might need to apply software changes to the prebuilt Android or Linux image.

The typical A13-SOM user would not need to edit the files, however.

To ease the process of changing the resolution we have compiled a number of Android images for the Android users (with hard-coded video output settings). Alternatively, for Debian Linux users, we

have provided a shell script that can be executed in order to set preferred video output and resolution.

For Android that you boot from the NAND memory you would need an image suitable for the specific resolution. Download locations to such images might be found at the wiki article for the A13-SOM board here: <https://www.olimex.com/wiki/A13-SOM>.

For Linux Debian you would need to execute a shell script to be able to change the resolution. It is very good idea to use a serial cable for connection to the board from a personal computer since in this case you are dependent on a video resolution (a cable like USB-SERIAL-CABLE-F). When the board boots type:

```
./change_display*
```

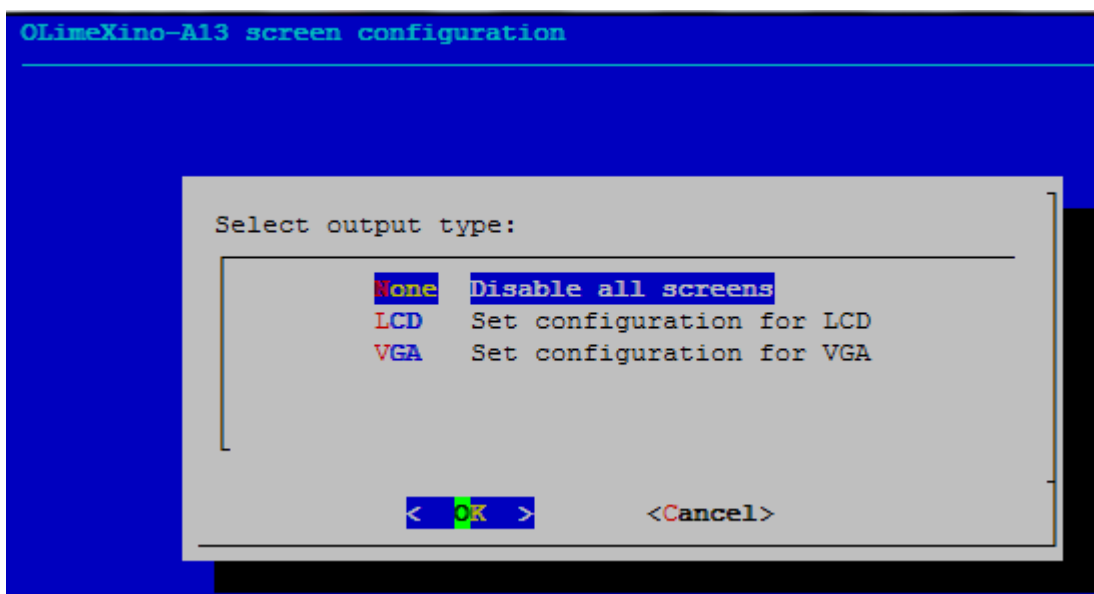
or

```
./change_display_a13.sh
```

It looks like this:

```
root@a13-OLinuXino-Micro-SOM:~# ./change_display_a13.sh
fexc-bin: /tmp/screen/script.bin: version: 0.1.2
fexc-bin: /tmp/screen/script.bin: size: 29588 (58 sections)
```

Then the main menu of the video configuration script shows up:



Choose the resolution and the interface (LCD or VGA). Note that VGA output is hard to implement and requires both additional hardware and good soldering experience.

The supported resolutions are listed on the next page.

For LCD:

1. 4.3" (480×272)
2. 7" (800×480)
3. 10" (1024×600)

For VGA (A13-SOM lacks VGA support on hardware level):

0. 1680×1050
1. 1440×900
2. 1360×768
3. 1280×1024
4. 1024×768
5. 800×600
6. 640×480
7. 1920×1080
8. 1280×720

Depending on the display or the screen you want to use with the A13-SOM, you might need to apply software changes to the prebuilt Android or Linux image. The easiest way would be to do it on the board itself but it can be done offline too (manipulating the image located on the microSD card via a microSD card reader).

The tools for script.bin changing are located in /opt/sunxi-tools directory:

```
#cd /opt/sunxi-tools  
#./chscr.sh
```

This will convert script.bin file from sdcad to script.fex file and the file will be opened using nano editor. Now you can change the board modules and parameters, save the changes ("CTRL"+"X"; confirm with "Y") and exit ("CTRL"+"X" again) from nano editor.

```
#./wrscr.sh
```

this will convert script.fex to script.bin and the script.bin file will be written to the microSD card.

```
reboot
```

Reboot the board and the new settings would be enabled.

Alternatively, you can do the changes on the microSD card off the board. You would need to remove the microSD card and explore it in a microSD card reader. You would need to edit the configuration file script.bin and edit the settings inside. This file is usually located in the main partition of a prepared microSD card. Script.bin can't be opened in the binary format so you would need to convert it to .fex file format first. There are ready-to-use tools that convert script.bin <-> script.fex. Note that script.bin/fex contains configuration settings and definitions not only for the video output but also for the pin descriptions and names; power setting and much more. If you really want to modify and customize the default images (to change port functions, port names, to disable specific peripherals) you would need to be able to edit the script files. Please refer to the

following web page for more information: [http://linux-sunxi.org/Fex\\_Guide](http://linux-sunxi.org/Fex_Guide)  
 More information on script editing might be found in the following wiki article: [FEX edit](#)

The typical A13-SOM user would not need to edit the files, however.

## 2.7 Connecting and calibrating a display

A13-SOM itself has no direct way of connecting an Olimex display (with or without touchscreen component). Using a display without A13-SOM-WIFI is possible via cables but hard to accomplish and impractical. It is recommended to try to use a display only if you also have A13-SOM-WIFI at your disposal.

Unlike other OLIMEX Allwinner boards, the A13-SOM lacks a row of pins that allows the user to connect a display out-of-the-box. The board's LCD\_TR connector is female and has a smaller 0.05" step. This means that if you use a display made by OLIMEX, you would need additional 2×20 MALE-MALE 0.05" header to convert the female connector to male. The 0.05" headers are somehow hard to find so we sell them here: [0.05" step connectors](#). There is also something very important to notice – since a stand-alone A13-SOM gets powered by 3.3V – this means that you will not be able to power the display via the board (the Olimex-made displays require 5V of voltage). You would need to power the display externally.

Newer displays made by Olimex have both 0.1" and 0.05" step connectors. So if you are going to need only the display and a cable (sold separately).

The displays recommended for the board at the moment of writing might be found in the table below:

Display name	Size of display in inches	Native resolution in pixels	Official Debian image support	Official Android image support	Link to product page
LCD-OlinuXino-4.3TS	4.3	480×272	Yes	No	<a href="#">Product page</a>
LCD-OlinuXino-7	7	800×480	Yes	Yes	<a href="#">Product page</a>
LCD-OlinuXino-7TS	7	800×480	Yes	Yes	<a href="#">Product page</a>
LCD-OlinuXino-10	10	1024×600	Yes	Yes	<a href="#">Product page</a>
LCD-OlinuXino-10TS	10	1024×600	Yes	Yes	<a href="#">Product page</a>

The displays whose names contain “TS” - include a resistive touch screen component.

The cable used for connection depends on the specific board you are using and more specifically it depends on the pitch of the LCD connector of the board. We have two cables – both 40-pins ones but one for the bigger pitch (0.1") and the other for the smaller one (0.05"). Each of the displays listed in the table above has two connectors suitable for both cables:

CABLE-IDC40-6cm – 6cm long cable suitable for 0.1" step connectors – [Product page](#)

CABLE-40-40-10CM – 10cm long cable suitable for 0.05" step connectors – [Product page](#)

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### 2.7.1 Android calibration

---

Calibrating a display under Android is pretty straightforward from the Android application.

Important: initially the boards are calibrated for a specific display and resolution. If you re-write the image (no matter whether the SD card or the NAND memory) you might need to use a mouse to calibrate the display initially. It might be impossible to calibrate it only by using the touch component over the display.

---

### 2.7.2 Debian calibration

---

The command that allows calibrating in Debian Linux is:

```
ts_calibrate
```

The default Debian video output configuration is set to 7 inch LCD display (800×480). If you want to change to other video output resolution refer to chapter 2.6 Changing the default image resolution.

If the problem is under Debian Linux make sure you are properly logged in the LXDE interface! Else applying calibration would not happen for the current user – if you are calibrating from the X graphical interface make sure that you are logged as user “olimex” (if calibrating without the X, the user is “root”).

```
#su olimex
```

enter the password: “olimex”, then calibrate the touch screen and reboot the board

```
#sudo reboot
```

---

## 2.8 Software support

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We maintain Linux and Android images for SD card which might be downloaded for free and modified as the user wishes. The latest images and updates are featured at the wiki article of the device: <https://www.olimex.com/wiki/A13-SOM>.

We usually try to provide details on how to build the Linux and the Android images at our wordpress page: <http://olimex.wordpress.com/>.

Another useful place is the Olimex forums where a lot of people share their experience and advice: <https://www.olimex.com/forum/>.

The official images are a constant work-in-progress – newer releases are packed with better hardware support, newer kernels and extra features.

You are more than welcome to send or share your suggestions and ideas at our e-mail, the public forums or irc channel. We would attempt to help in almost every case. We listen to the feedback and if the majority of users suggest a software change or update we try to implement such. Customer feedback is very important for the overall state of the software support. However, do not expect full



### Linux or Android software support.

We can share our experience. We can give you full details for things we have tried. We can point you to a resource or a guide. We can give you general directions to solving a specific problem or places to look for more information. However, we won't install a piece of software for you or write custom program for you. We won't provide a specific software solution to a specific software problem.

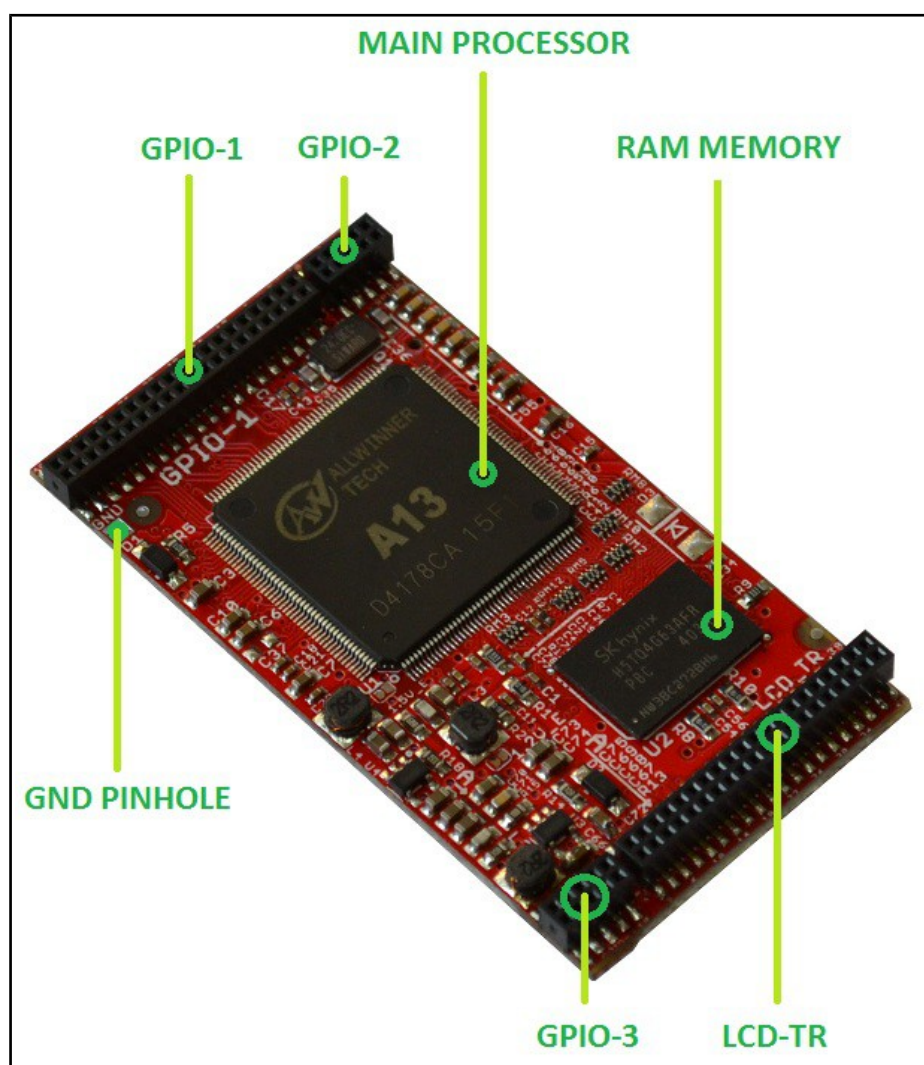
## CHAPTER 3: BOARD DESCRIPTION

### 3. Introduction to the chapter

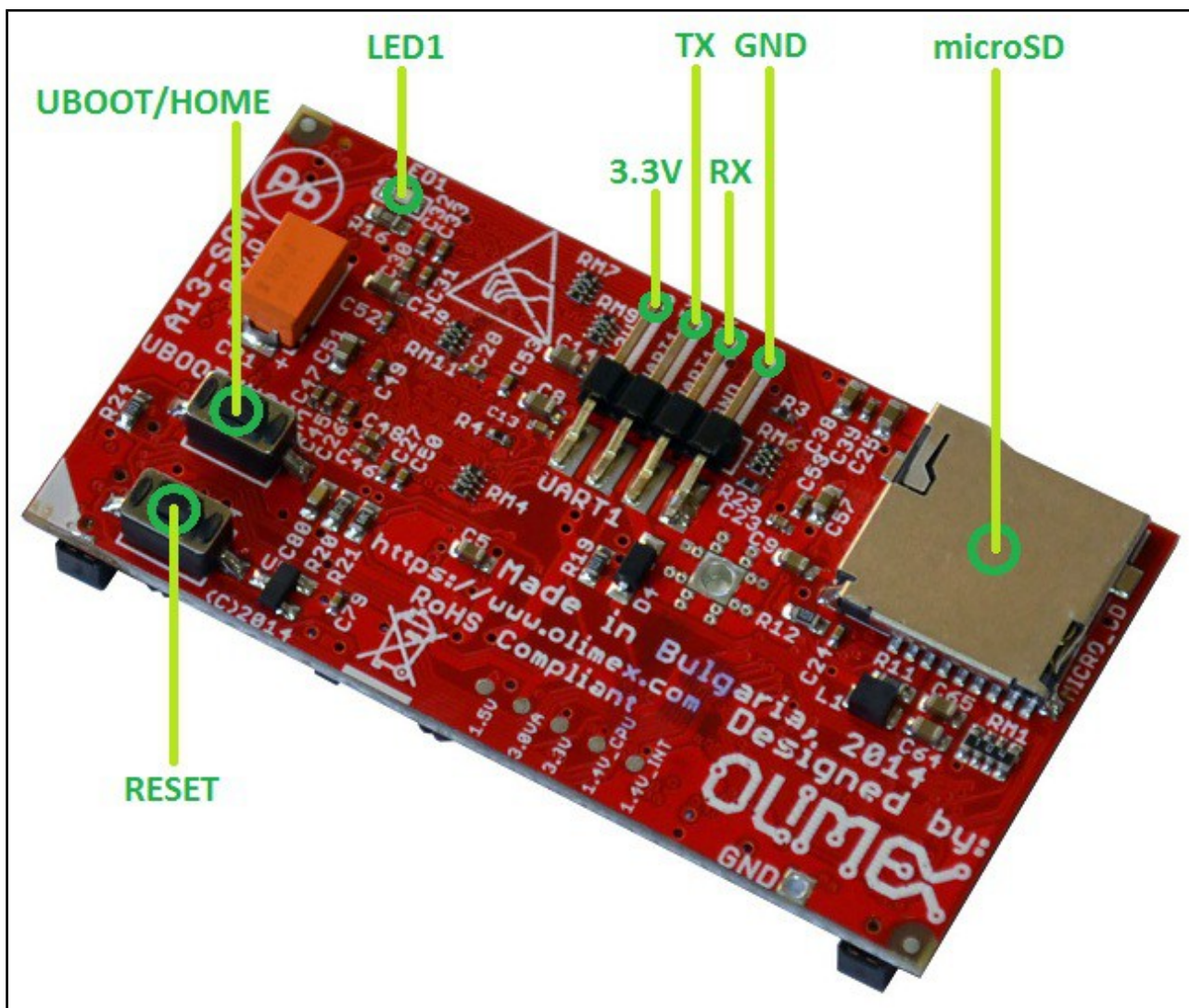
Here you get acquainted with the main parts of the board. Note the names used on the board might differ from the names used below to describe them. For the actual names check the A13-SOM board itself.

#### 3.1 Layout (top view)

The picture below shows the top side of the board and highlights the most important parts:



### 3.2 Layout (bottom view)



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## CHAPTER 4: THE ALLWINNER A13 MICROCONTROLLER

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### 4. Introduction to the chapter

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In this chapter is located the information about the heart of A13-SOM – its microcontroller. The information is a modified version of the datasheet provided by its manufacturers.

#### 4.1 The processor

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The full list of features might be found below:

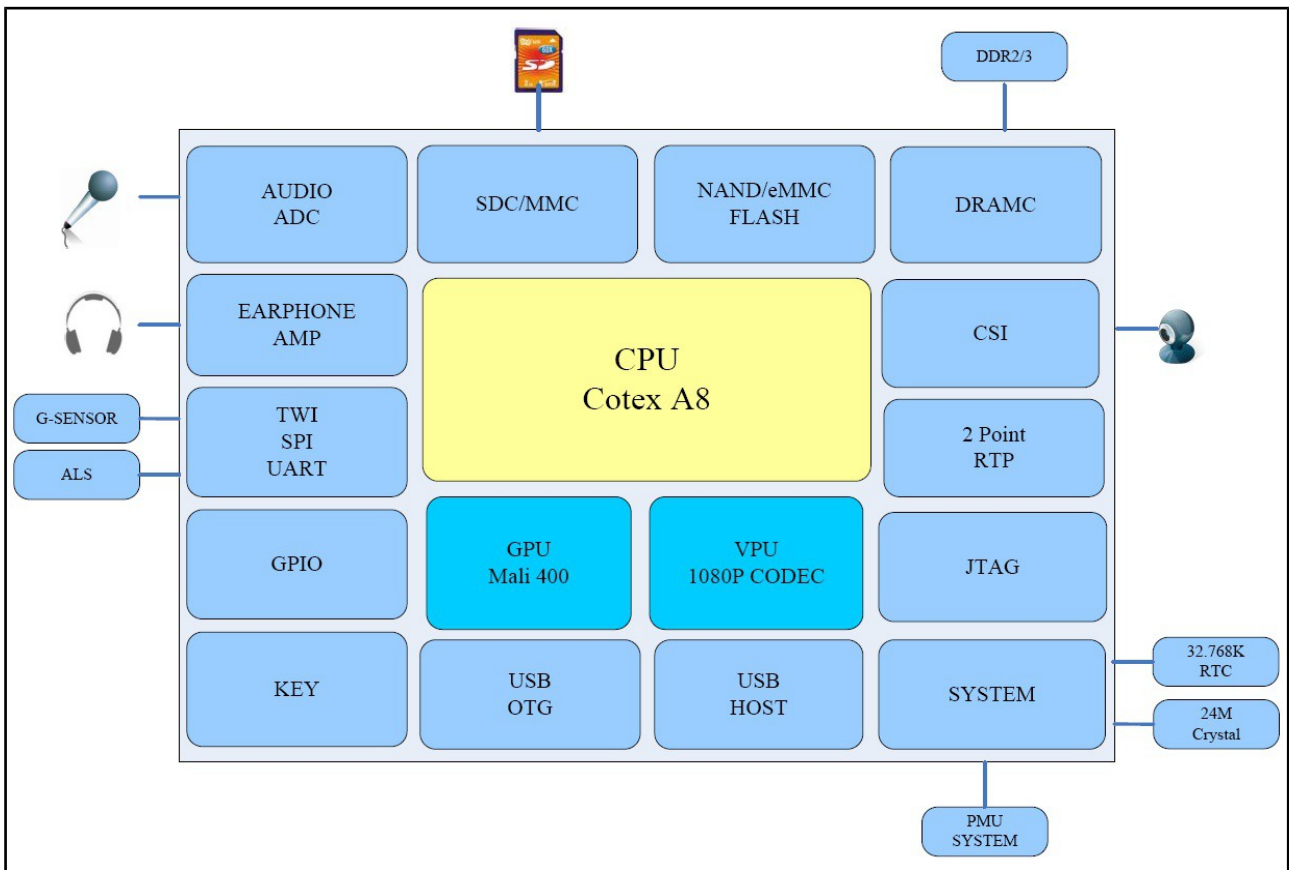
- CPU/GPU
  - ARM Cortex-A8 Core
  - 32KB D-Cache/ 32KB I-Cache
  - 256KB L2 Cache
  - Mali-400 3-D Engine
- VPU
  - HD Video Decoding
    - 1920\*1080@30fps
    - Support H.264, H.263, VC1, Mpeg1/2/4
    - Divx 3/4/5/6, Xvid, VP6/8, AVS etc
  - HD Video Encoding
    - Support encoding in H.264 format
    - Up to 1920\*1080 at 30fps
- DPU
  - LCD Interfaces: CPU, RGB
- Memory
  - DDR2/DDR3: Up to 533MHz
    - 16 bits Data Bus
    - Memory capacity up to 512MB
  - MLC/TLC/SLC/EF-NAND
    - 2 flash chips, ECC 64-bit
    - Support NAND of 5xnm, 4xnm, 3xnm, 2xnm
  - Support NADN of Samsung, Toshiba, Hynix
- Peripherals
  - USB2.0 OTG, USB2.0 HOST
  - (OHCI/EHCI)
  - SD Card V.3.0, eMMC V.4.2
  - SPI, TWI and UART
  - integrated Audio Codec
  - CSI
- R-TP Controller
  - 4-wire resistive TP interface
  - 2 points and gesture detection
- Boot Devices
  - NAND Flash
  - SPI Nor Flash

- SD Card
- USB
- Powerful Acceleration
  - Graphic (3D, Mali400 MP)
  - VPU (1080P)
  - APU
  - E-Reader
- Ultra-low System Power Consumption
  - Smart Backlight: auto adjust backlight
  - acc. to the image display
- Package
  - eLQFP176

More information can be found on Allwinner's web site at the following web-address:  
<http://www.allwinnertech.com/product/A13.html>

### 4.2 Block diagram

The block diagram is taken from Allwinner's web-site.



## CHAPTER 5: CONTROL CIRCUITY

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### 5. Introduction to the chapter

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Here you can find information about reset circuit and quartz crystals locations, the power supply circuit is also briefly discussed.

#### 5.1 Reset

---

The board can be reset by the RST button. The reset circuit includes Microchip's MCP130T-300I, designed to keep a microcontroller in reset until the system voltage has reached the proper level and stabilized.

The board should be turned off either by the standard OS menu or “poweroff” command or any other software shutdown procedure. After the choice is confirmed it is safe to disconnect the power supply unit from the board.

#### 5.2 Clocks

---

24 MHz quartz crystal Q1 is found at pins 91 (X24MOUT) and 92 (X24MIN) of the A13 processor.

#### 5.3 Power supply circuit

---

The current consumption for A13-SOM when used separately is around 0.1A when connected to a 3.3V voltage source (provided either at GPIO-1's pin 1 or UART1 3.3V pin).

There are several GND pin and pinhole locations. You can use any of the board's GND for powering purposes.

The typical consumption of the 512 for the board when combined with A13-SOM-WIFI-4GB might be found below:

Setup	Operating system	Typical current consumption, in Amperes, at 5V of voltage
A13-SOM-512 + A13-SOM-WIFI-4GB	Debian	0.45A
A13-SOM-512 + A13-SOM-WIFI-4GB + A13-LCD7-TS	Debian	0.75A
A13-SOM-512 + A13-SOM-WIFI-4GB + A13-LCD7-TS	Android	0.40A

The current consumed usually reaches peaks during start-up when different modules are initialized. Make sure the supply you provide is capable of powering the board. Note that if there are additional modules powered by the board, the total power supply requirement would grow. For example, bigger LCD displays powered via the A13-SOM almost double the current consumption.

For more info on how to power the board refer to chapter “2.3 Powering the board”.

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## CHAPTER 6: CONNECTORS AND PINOUT

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### 6. Introduction to the chapter

---

In this chapter are presented the connectors that can be found on the board all together with their pinout and notes about them. Jumpers functions are described. Notes and info on specific peripherals are presented. Notes regarding the interfaces are given.

#### 6.1 Communication with A13-SOM

---

There is only one way to communicate with A13-SOM without hardware modifications – it is via a serial cable. If A13-SOM-WIFI is also used, you might also interface the setup via a display or via SSH.

The direct communication method is via the serial interface. Through male UART1 connector capable of delivering some information on the COM port of your computer – and then use your favorite terminal program (puTTY, teraterm, etc) to receive the data/send commands. You can use USB-SERIAL-CABLE-F with the UART1 interface allowing you to connect to a personal computer with a free USB port.

Note that the levels at board's UART1 are in CMOS levels (3.3V) and you would need a MAX232 convertor to bring them to TTL ones! This includes the RX and TX line.

It is highly recommended to have an USB-SERIAL-CABLE-F (or similar product) even if you intend to use the board with a monitor or display. Serial cables usually have built-in MAX232 convertor. In case you set wrong display settings you would be able to recover the settings via the UART1 connection.

For more information please refer to chapter “2.5 Interacting with the board”.

### 6.1.1 UART1 interface

The UART1 interface might be used for serial communication between the board and a personal computer by default. In case of video output problem a cable might provide needed feedback and greatly reduce the efforts needed to repair the board or to adjust the software setting.

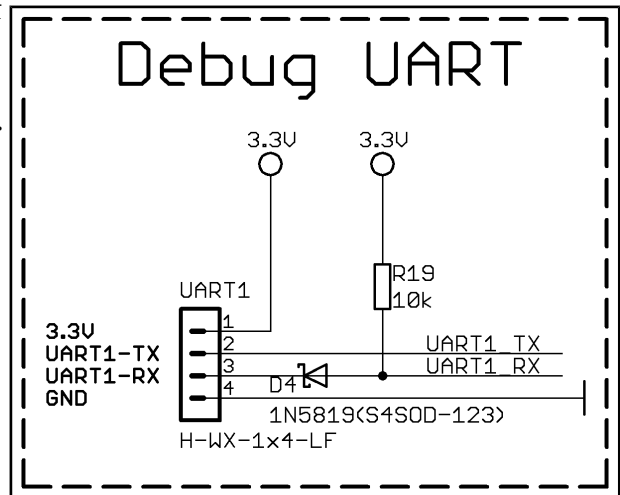
Note that by default only UART1 is defined as a port suitable for serial debug. You can use our USB-SERIAL-CABLE-F for debugging.

Even when A13-SOM is mounted on A13-SOM-WIFI the default debug port remains UART1 (despite that it gets additional pins on the big board also for easier access).

Consider table below when connecting the USB-SERIAL-CABLE-F according to the wire color code. The RX line of the cable (GREEN wire) should go to TX line of the target board; the TX line of the cable (RED wire) should go to the RX line of the target board. The BLUE wire should go to the target's GND line. Make sure to leave free the first pin (named "3.3") when connecting the serial cable.

The table of UART1 signals might be found below:

UART1		
Pin #	Signal name	Processor pin
1	3.3	VCC
2	UART1-TX	A7
3	UART1-RX	B7
4	GND	GND



### 6.2 MicroSD card connector

The micro SD card slot is primarily used for booting the operating system.

The board works with micro SDHC cards up to 32GB of storage.

As a general precaution be careful with the SD cards you purchase. There is a big percentage of fake cards due to the low effort required to counterfeit popular brands and the big demand for SD cards worldwide. When in doubt – try the same operation with another card from another brand.

Olimex sells microSD cards prepared with Linux or Android images, that have been tested – please refer to chapter “2.2 Requirements”. Currently these are with either 4GB and 8GB of storage (depending on the purchase date). Of course, if you already have a large enough microSD card you can download the official Linux image from the wiki pages: <https://www.olimex.com/wiki/A13-SOM>.

When removing the card, please make sure that you release it from the connector by pushing and NOT by pulling the card directly (this can damage both the connector and the microSD card).





The recommended way of powering the board is via A13-SOM-WIFI.

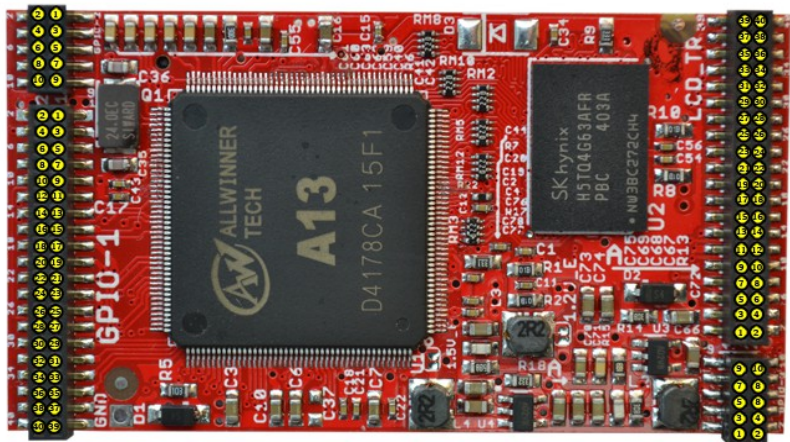
More information about the powering can be found in chapter “5.3 Power supply circuit” of this manual.

### 6.4 GPIO connectors

There are 3 female GPIO connectors all located on the top side of A13-SOM. They ease the access to processors pins. These connectors also provide a way to mount the board to a board with peripherals like A13-SOM-WIFI. The first of the GPIO connectors is a 40-pin one and the other two are 10-pin ones.

Below you would find a general overview of the board's GPIO and LCD pins. They might be also found in the tables further down in the chapter. To understand better what each processor pin does it might be a good idea to refer to the datasheet of the A13 processor. The schematic of the board of peripherals A13-SOM-WIFI might also help you identify the main function of the pins.

A13-SOM-512



**LCD\_CON:**

① 5V	① PD2	D2
② GND	② PD2	D2
③ 3.3V	③ PD3	D3
④ GND	④ PD4	D4
⑤ PD18	⑤ PD5	D5
⑥ D18	⑥ PD6	D6
⑦ PD18	⑦ PD7	D7
⑧ D18	⑧ PD26	HSYNC
⑨ PD19	⑨ PD27	VSYNC
⑩ PD20	⑩ PD24	CLK
⑪ D20	⑪ PD25	DE
⑫ PD21	⑫ PB3	TX EINT17 MISO2
⑬ D21	⑬ PB4	RX EINT18
⑭ PD22	⑭ PB10	EINT24 CS21
⑮ D22	⑮ PB2	EINT16 MOSI2 PWM0
⑯ PD23	⑯ TPX1	
⑰ D23	⑰ TPX2	
⑱ PD10	⑱ TPY1	
⑲ D10	⑲ TPY2	
⑳ PD10		
㉑ D10		
㉒ PD11		
㉓ D11		
㉔ PD12		
㉕ D12		
㉖ PD13		
㉗ D13		
㉘ PD14		
㉙ D14		
㉚ PD15		
㉛ D15		

**GPIO-1:**

① 3.3V	① PG10	RX3 EINT10 CLK1
② GND	② PG11	CTS3 EINT11 MOSI1
③ RESET	③ PG10	RX3 EINT10 CLK1
④ NMI	④ PG9	TX3 EINT9 CS1
⑤ PB0	⑤ PG8	TX3 EINT9 CS1
⑥ PG10	⑥ PG7	TX3 EINT9 CS1
⑦ PB2	⑦ PG6	TX3 EINT9 CS1
⑧ PG9	⑧ PG5	TX3 EINT9 CS1
⑨ PB3	⑨ PG4	TX3 EINT9 CS1
⑩ PE11	⑩ PG3	TX3 EINT9 CS1
⑪ PB4	⑪ PG2	TX3 EINT9 CS1
⑫ PE10	⑫ PG1	TX3 EINT9 CS1
⑬ PB10	⑬ PG0	TX3 EINT9 CS1
⑭ PE9	⑭ PC10	MOSI0 NWE
⑮ PB15	⑮ PC9	MOSI0 NWE
⑯ PER	⑯ PC8	MOSI0 NWE
⑰ PB16	⑰ PC7	MOSI0 NWE
⑱ PE7	⑱ PC6	MOSI0 NWE

**GPIO-3:**


① PE0	PC10	MOSI0 NWE
② PG1	PC9	MOSI0 NWE
③ PE1	PC8	MOSI0 NWE
④ PG2	PC7	MOSI0 NWE
⑤ PE2	PC6	MOSI0 NWE
⑥ PG12	PC5	MOSI0 NWE
⑦ PE3	PC4	MOSI0 NWE
⑧ PB17	PC3	MOSI0 NWE
⑨ PB18	PC2	MOSI0 NWE

**Legend**

- PC
- SPI
- PORT
- LCD
- UART
- NAND Flash
- SDC
- CSI
- IR

**GPIO-2:**

- ① UIDPO
- ② VMIC
- ③ UIDM0
- ④ MICIN1
- ⑤ UIDP1
- ⑥ HPOUTL
- ⑦ UIDM1
- ⑧ HPCOM
- ⑨ LRADC
- ⑩ HOOULR



To keep the form factor as small as possible the GPIO connectors have 0.05" step.

**IMPORTANT:** the connectors are very fragile – if you attempt to disconnect the board by pulling only one side out it might break! Furthermore – you might bend the board's pins! Use pliers or other suitable object to disconnect the connectors carefully!

OLIMEX sells additional and replacement male and female 0.05" (50 mil) step connectors. We also have a female-female cable named CABLE-40-40-10CM, suitable for the 40-pin connectors.

The only power line at the GPIO connectors that might be used as input is the '3.3V' one at GPIO1.

The rest of the power signals are outputs and it would be incorrect to try to power the board from there.

#### 6.4.1 GPIO-1 (General Purpose Input/Output) 40pin connector

GPIO-1 connector					
Pin #	Signal name	Processor pin	Pin #	Signal name	Processor pin
1	3.3V	-POWER CIRCUIT-	2	GND	-POWER CIRCUIT-
3	RESET_N	RESET_N (159)	4	NMI_N	NMI_N (158)
5	PIN4/TWI0-SCK	PB0/TWI0-SCK (101)	6	PIN39	PG11/SPI1_MOSI/UART3_CTS/EINT11 (14)
7	PIN5/TWI0-SDA	PB1/TWI1-SDA (102)	8	PIN38	PG10/SPI1_CLK/UART3_RX/EINT10 (13)
9	PIN6/PWM0	PB2/PWM/SPI2_MOSI/EINT16 (103)	10	PIN37/LED1	PG9/SPI1_CS0/UART3_TX/EINT9 (12)
11	PIN7	PB3/IR_TX/SPI2_MISO/EINT17 (150)	12	PIN36	PE11/CSI_D7/UART1_RX (125)
13	PIN8	PB4/IR_RX/EINT18 (104)	14	PIN35	PE10/CSI_D6/UART1_TX (124)
15	PIN9	PB10/SPI2_CS1/EINT24 (10)	16	PIN34	PE9/CSI_D5/SDC2_CLK (123)
17	PIN10/TWI1-SCK	PB15/TWI1_SCK (105)	18	PIN33	PE8/CSI_D4/SDC2_CMD (122)
19	PIN11/TWI1-SDA	PB16/TWI1_SDA (106)	20	PIN32	PE7/CSI_D3/SDC2_D3 (121)
21	PIN12/NWE	PC0/NWE/SPI_MOSI (8)	22	PIN31	PE6/CSI_D2/SDC2_D2 (120)
23	PIN13/NALE	PC1/NALE/SPI_MISO (7)	24	PIN30	PE5/CSI_D1/SDC2_D1 (119)
25	PIN15/NCLE	PC2/NCLE/SPI_CLK (6)	26	PIN29	PE4/CSI_D0/SDC2_D0 (118)
27	PIN15/NCE1	PC3/NCE1/SPI_CS0 (3)	28	PIN28/NDQ5	PC19/NDQ5 (162)
29	PIN16/NCE0	PC4/NCE0 (2)	30	PIN27/NDQ7	PC15/NDQ7/SDC2_D7 (165)
31	PIN17/NRE	PC5/NRE (1)	32	PIN26/NDQ6	PC14/NDQ6/SDC2_D6 (166)
33	PIN18/NRB0	PC6/NRB0/SDC2_SMD (176)	34	PIN25/NDQ5	PC13/NDQ5/SDC2_D5 (167)
35	PIN19/NRB1	PC7/NRB1/SDC2_CLK (175)	36	PIN24/NDQ4	PC12/NDQ4/SDC2_D4 (168)
37	PIN20/NDQ0	PC8/NDQ0/SDC2_D0 (174)	38	PIN23/NDQ3	PC11/NDQ3/SDC2_D3 (170)
39	PIN21/NDQ1	PC9/NDQ1/SDC2_D1 (172)	40	PIN22/NDQ2	PC10/NDQ2/SDC2_D2 (171)

Note that signals PIN6/PWM0, PIN7, PIN8, PIN9 (respectively pins 9, 11, 13, 15) are also available at the LCD\_TR connector. Avoid multiplexing.

#### 6.4.2 GPIO-2 (General Purpose Input/Output) 10pin connector

GPIO-2 connector					
GPIO pin#	Signal name	Processor pin#	GPIO pin#	Signal name	Processor pin#
1	UDP0	UDP0 (94)	2	VMIC	VMIC (85)
3	UDM0	UDM0 (93)	4	MICIN1	MICIN1 (84)
5	UDP1	UDP1 (96)	6	HPOUT2	HPOUTL (74)
7	UDM1	UDM1 (95)	8	HPCOM	HPCOM (77)
9	LRADC	LRADC (86)	10	HPOUTR	HPOUTR (78)

### 6.4.3 GPIO-3 (General Purpose Input/Output) 10pin connector

GPIO-3 connector					
Pin #	Signal name	Processor pin#	Pin #	Signal name	Processor pin#
1	SPI2_CS0	PE0/CSI_PCLK/SPI2_CS0/EIN14 (114)	2	USB0-VBUSDET	PG1/EINT1 (154)
3	SPI2_CLK	PE1/CSI_MCLK/SPI2_CLK/EIN15 (115)	4	USB0-IDDET	PG2/EINT2 (153)
5	SPI2_MOSI	PE2/CSI_VSYNC/SPI2_MOSI (116)	6	USB0-DRV	PG12/SPI1_MISO/UART3_RTS (15)
7	SPI2_MISO	PE3/CSI_HSYNC/SPI2_MISO (117)	8	TWI2-SCK	PB17/TWI2_SCK (161)
9	UBOOT	UBOOT (157)	10	TWI2-SDA	PB18/TWI2_SDA (160)

### 6.5 LCD\_TR 40pin connector

The pins used for LCD display connection are led out to a separate 40pin connector for ease. We have tested the ability of the board to interact with such a display. These pins also allow the user to attach additional hardware, check readings or perform hardware debug.

Important: it is a good idea to use A13-SOM-WIFI that provides a 0.1 step connector. Alternatively the connector can be used standalone but you would need to either use wires or male-male connector and two different 40PIN ribbon cables to connect an Olimex display and the LCD\_CON.

Please note that the smallest display (4.3", 480×272) is not suitable for the official Android images we provide, however it can be used with Debian Linux.

The biggest display (15.6", 1366×768 or 1920×1080) is not supported by the A13-SOM design. The core processor lacks the required computing power for a smooth operation.

LCD_CON connector					
Pin#	Signal name	Processor pin	Pin#	Signal name	Processor pin
1	+5V	-POWER CIRCUIT-	2	GND	-POWER CIRCUIT-
3	3.3V	-POWER CIRCUIT-	4	GND	-POWER CIRCUIT-
5	LCD_D18	PD18/LCD_D18 (135)	6	NOT CONNECTED	NOT CONNECTED
7	LCD_D18	PD18/LCD_D18 (135)	8	LCD_D19	PD19/LCD_D19 (134)
9	LCD_D20	PD18/LCD_D20 (133)	10	LCD_D21	PD21/LCD_D21 (132)
11	LCD_D22	PD18/LCD_D21 (132)	12	LCD_D23	PD23/LCD_D23 (130)
13	LCD_D10	PD10/LCD_D10 (141)	14	NOT CONNECTED	NOT CONNECTED
15	LCD_D10	PD10/LCD_D10 (141)	16	LCD_D11	PD11/LCD_D11 (140)
17	LCD_D12	PD12/LCD_D12 (139)	18	LCD_D13	PD13/LCD_D13 (138)
19	LCD_D14	PD14/LCD_D14 (137)	20	LCD_D15	PD15/LCD_D15 (136)
21	LCD_D2	PD2/LCD_D2 (148)	22	NOT CONNECTED	NOT CONNECTED
23	LCD_D2	PD2/LCD_D2 (148)	24	LCD_D3	PD3/LCD_D3 (147)
25	LCD_D4	PD4/LCD_D4 (146)	26	LCD_D5	PD5/LCD_D5 (145)
27	LCD_D6	PD6/LCD_D6 (144)	28	LCD_D7	PD7/LCD_D7 (43)
29	LCD_HSYNC	PD26/LCD_HSYNC (127)	30	LCD_VSYNC	PD27/LCD_VSYNC (126)
31	LCD_CLK	PD24/LCD_CLK (129)	32	LCD_DE	PD25/LCD_DE (128)
33	PIN7	PB3/IR_TX/SPI2_MISO/EINT17 (150)	34	PIN8	PB4/IR_RX/EINT18 (104)
35	PIN9	PB10/SPI2_CS1/EINT24 (10)	36	PIN6/PWM0	PB2/PWM/SPI2_MOSI/EINT16 (103)
37	TPX1	TPX1 (89)	38	TPX2	TPX2 (87)
39	TPY1	TPY1 (90)	40	TPY2	TYP2 (88)

Note that signals PIN6/PWM0, PIN7, PIN8, PIN9 (respectively pins 36, 33, 34, 35) are also available at the LCD\_TR connector. Avoid multiplexing.

## 6.6 Jumper description

The board has a couple of hardware SMT jumpers which are used during the testing of the board.

It is not recommended to change the position of any jumpers located on A13-SOM.

Board jumpers			
Jumper name	Type	Default position	Function
1.5V_E	SMT	CLOSED	If open disables 1.5V to the A13
1.2V_E	SMT	CLOSED	If open disables 1.2V to the A13

## 6.7 Additional hardware components

The components below are mounted on the A13-SOM but are not discussed above. They are listed here for completeness:

**Reset button** – used to reset the board

**Power button** – used to reset the board

**A13-SOM-256 has 256MB RAM = 1×[2Gb(128M x 16)] DDR3 SDRAM** – the exact memory used in the board revision mentioned is Hynix 5TQ2G63BFR

**A13-SOM-512 has 512MB RAM = 1×[4Gb(256M x 16b)] DDR3 SDRAM** – the exact memory used currently in the board is SAMSUNG K4B4G1646D-BCK0

The DDR3 memory part name in the schematic might be outdated. We have used a number of different but fully compatible DDR3 memories due to supply unavailability. It is always recommended to check the exact memory name printed on the component itself.

LED1 – green – user-programmable LED, turns after a successful boot.

## CHAPTER 7: SCHEMATICS

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### 7. Introduction to the chapter

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In this chapter is located information about the schematics describing logically and physically A13-SOM.

#### 7.1 Eagle schematic

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OLinuXino schematics may be found it on the OLinuXino's GitHub repository: <https://github.com/OLIMEX/SOM/tree/master/A13>. You can download the whole repository as .zip without having a GitHub account.

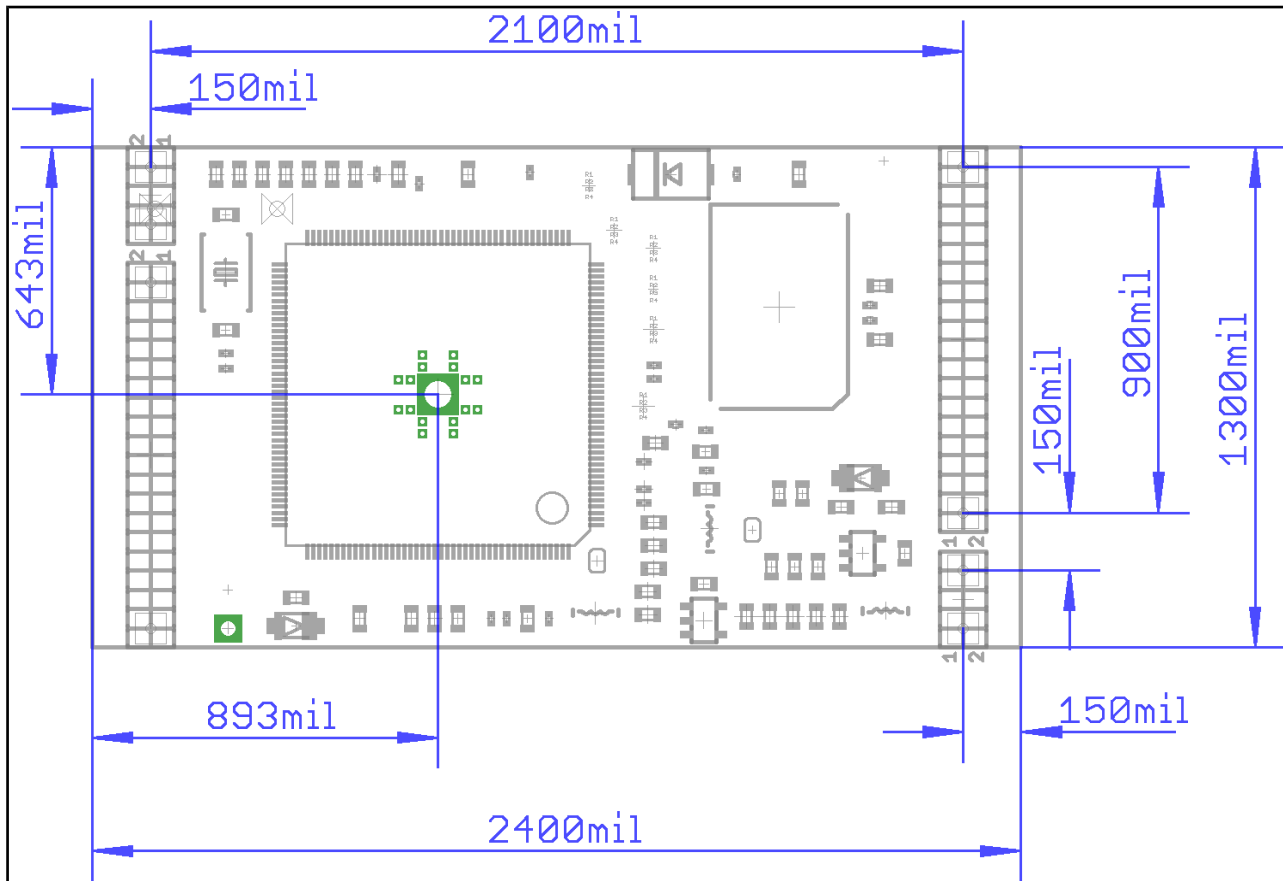
We mostly use Eagle by Cad Soft 4.16r2 for designing. However, the files should be compatible with the latest Eagle available. Cad Soft offers a trial version of their software that allows you to inspect schematics and board files (without being able to modify them).

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If you are looking for a schematic of an older revision of the board and it isn't available at our web site you may request it by the support e-mail.

## 7.2 Physical dimensions

Note that all dimensions are in mils.



## CHAPTER 8: REVISION HISTORY AND SUPPORT

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### 8. Introduction to the chapter

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In this chapter you will find the current and the previous version of the document you are reading. Also the web-page for your device is listed. Be sure to check it after a purchase for the latest available updates and examples.

### 8.1 Document revision

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Document revision	Changes	Modified page
A, 26.11.14	Initial manual release	All
B, 17.03.15	Updated RAM memory to reflect latest schematic	29
	Updated board revision	32

### 8.2 Board revision

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Remember to check the schematics and the board design files to compare the differences.

Board revision	Notable changes
D	Initial release of the board
E	<ol style="list-style-type: none"> <li>1. All component libraries were updated.</li> <li>2. R25, R26, R27, R28, R29 and R30 - pull-ups (NA) to I2Cs were added.</li> <li>3. Lowered the heat generated under heavy loads - the GND polygons under the MCU were enlarged as much as possible (especially in Route2).</li> </ol>



## 8.3 Useful web links and purchase codes

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A13-SOM web pages are here:

<https://www.olimex.com/Products/SOM/A13/A13-SOM-256/>

<https://www.olimex.com/Products/SOM/A13/A13-SOM-512/>

Wiki article of the board: <https://www.olimex.com/wiki/A13-SOM>

A place for general questions, FAQ or friendly talk: <https://www.olimex.com/forum/>.

You can get the latest updates on the software at the GitHub:

<https://github.com/OLIMEX/SOM/tree/master/A13>.

You may may join our IRC channel #olimex @ freenode.net (<http://webchat.freenode.net/?channels=olimex>).

The sunxi community is the main force behind the Allwinner Linux support: [http://linux-sunxi.org/Main\\_Page](http://linux-sunxi.org/Main_Page).

### ORDER CODES:

**A13-SOM-256** – the 256MB DDR3 RAM version of the product

**A13-SOM-512** – the 512MB DDR3 RAM version of the product

**A13-SOM-WIFI** – expansion board that can be directly mounted over A13-SOM – it adds USB-mini port, a WIFI module with built-in antenna, LCD display connector with 0.1" step and routes a number of frequently used signals to the easier to access 0.1" row of pinholes. The sources schematics of A13-SOM-WIFI are available for download and the board is considered open hardware.

**USB-SERIAL-CABLE-F** – female USB serial console cable – provides the easiest way of debugging

**A13-SOM-256-DEBIAN-SD** – a tested, class 10 micro SD card with the latest (by the time of leaving the Olimex facilities) official Debian release, suitable for the 256MB version of the board

**A13-SOM-512-DEBIAN-SD** – same as above suitable for the 512MB version of the board

**A13-SOM-512-ANDROID-SD** – a tested, class 10 micro SD card with the latest (by the time of leaving Olimex facilities) official Android Linux release

**USB-MINI-CABLE** – standard USB type A to USB type mini cable

### How to purchase?

You can purchase directly from our online shop or from any of our distributors. Note that usually it might be faster and cheaper to purchase Olimex products from our distributors. List of confirmed Olimex LTD distributors and resellers: <https://www.olimex.com/Distributors>.

Please visit <https://www.olimex.com/> for more info.

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## 8.4 Frequently asked questions

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### **Q: I powered my board, it showed a logo and then nothing happened. What might be the problem?**

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A: This might be due to a number of reasons but it is recommended to try the following:

1. Download latest official image from our wiki (preferably Debian for SD card), and upload it to an SD card again. There are instructions how to do it in the other questions below. Try if the board works now.
2. Check if your power supply provides enough current, try with different/better power supply.
3. If using A13-SOM-WIFI, please check the USB hub you are using, plug the USB cable directly to the back of your personal computer, check the USB cable.
4. The board might enter sleep mode very fast (especially if the Android was turned off without the "Quick Boot" mode being ticked on). Try pressing or holding down the PWR button for a couple of seconds to wake it up.

### **Q: How do I write the Linux image to a micro SD card to use with my A13 board?**

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A: First visit the wiki article for the board and download the archive with the image. Then write the Linux image to a microSD card.

Under Windows we use Win32 Disk Imager: <http://sourceforge.net/projects/win32diskimager/>

Download Win32 Disk Imager software  
Insert card  
Start program  
Select file  
Click "write"

To write a Linux image to an SD card under Linux:

For instance you have an image with the file name of "debian\_2g.img". It would be downloaded to the SD card connected to a Linux machine using one of the following commands:

```
# dd bs=4M oflag=sync if=debian_2g.img of=/dev/sdX  
or
```

```
# cp debian_2g.img /dev/sdX
```

where X is the uSD card.

**Q: How to generate boot-able SD-card Debian Linux image for A13-SOM-256?**

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The building instructions might be found at the following link: [google drive](#)

Official Wordpress post on Debian image release: [Wordpress post](#)

**Q: How to detect and enable the Ethernet controller (if it is disabled by default)?**

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A: You can enable it by following these two steps:

1. To check under what name the LAN is associated write "ifconfig -a"
2. If, for example, it is under eth0 name, then write: "dhclient eth0"

This should enable the Ethernet and then SSH would also be available.

You can also enable auto detection of Ethernet on power-up by removing the comment #auto eth0 in /etc/network/interfaces in the Linux image.

**How to download Android image to the NAND memory of my A13-SOM board?**

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The only A13-SOM setup suitable of booting Android from the NAND memory is A13-SOM-512 with A13-SOM-WIFI shield.

To repair the image on the NAND re-upload it following these steps:

1. Install and run LiveSuit (can be found here: [google drive](#)). Another location for LiveSuit at the Linux sunxi wiki: <http://linux-sunxi.org/LiveSuit>
2. Download and extract the latest official image from the Android section of the wiki: [A13-SOM-256 article](#). Make sure that the download link you visit clearly indicates that the image is suitable for the NAND memory since there are images suitable for microSD card also. The images suitable for the microSD memory and those suitable for microSD card are different. However, the upload method is almost identical – using LiveSuit.
3. Go to firmware tab of the program and point to the already downloaded and extracted Android image.
4. Disconnect the power supply and USB cable from the A13 board.
5. Press and hold UBOOT/HOME button, apply power supply (the requirement varies), release UBOOT/HOME button.
6. Connect USB cable to the mini USB connector of A13-SOM-WIFI
7. You will be asked for drivers for the bootloader. Navigate to the folder where you extracted the LiveSuit and install the drivers from the respective executable (or manually point the installer to the drivers folder in the LiveSuit installation path).
8. LiveSuit will detect the board and would ask whether you wish to also of writing the image. Choose method of writing the image and confirm your wish to write the image.
9. Wait till upgrade succeeds.

Note that it is not recommended to have your mini USB connected to an external USB hub. This might cause delays and might distort the signal levels. Always test with the USB connected straight to the USB ports of your computer.

## 8.5 Product support

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For product support, hardware information and error reports mail to: [support@olimex.com](mailto:support@olimex.com). All document or hardware feedback is welcome. Note that we are primarily a hardware company and our software support is limited. Please consider reading the paragraph below about the warranty of Olimex products.

All goods are checked before they are sent out. In the unlikely event that goods are faulty, they must be returned, to OLIMEX at the address listed on your order invoice.

OLIMEX will not accept goods that have clearly been used more than the amount needed to evaluate their functionality.

If the goods are found to be in working condition, and the lack of functionality is a result of lack of knowledge on the customers part, no refund will be made, but the goods will be returned to the user at their expense.

All returns must be authorized by an RMA Number. Email [support@olimex.com](mailto:support@olimex.com) for authorization number before shipping back any merchandise. Please include your name, phone number and order number in your email request.

Returns for any unaffected development board, programmer, tools, and cables permitted within 7 days from the date of receipt of merchandise. After such time, all sales are considered final.

Returns of incorrect ordered items are allowed subject to a 10% restocking fee. What is unaffected? If you hooked it to power, you affected it. To be clear, this includes items that have been soldered to, or have had their firmware changed. Because of the nature of the products we deal with (prototyping electronic tools) we cannot allow returns of items that have been programmed, powered up, or otherwise changed post shipment from our warehouse.

All returned merchandise must be in its original mint and clean condition. Returns on damaged, scratched, programmed, burnt, or otherwise 'played with' merchandise will not be accepted.

All returns must include all the factory accessories which come with the item. This includes any In-Circuit-Serial-Programming cables, anti-static packing, boxes, etc.

With your return, enclose your PO#. Also include a brief letter of explanation of why the merchandise is being returned and state your request for either a refund or an exchange. Include the authorization number on this letter, and on the outside of the shipping box.

Please note: It is your responsibility to ensure that returned goods reach us. Please use a reliable form of shipping. If we do not receive your package we will not be held liable.

Shipping and handling charges are not refundable. We are not responsible for any shipping charges of merchandise being returned to us or returning working items to you.

The full text might be found at <https://www.olimex.com/wiki/GTC#Warranty> for future reference.